2026 Virtual Mini-Symposium

May 13th, 2026

1:30 p.m. to 3 p.m.

Program at a glance

1:30 - 1:35	Let everyone connect and settle in!
1:35 - 1:40	Welcome remarks – Nan Bai
1:40 - 1:50	Leveraging Microsoft Teams, Lists and Forms to Create a Centralized and Semi-Automated Knowledge Synthesis Intake - Sarah Visintini & Lindsey Sikora
1:50 - 2:00	Reusable by Design: Improving Efficiency in Systematic Review Support - Sandra McKeown
2:00 - 2:10	Modernizing EndNote Support Services at Canada's Drug Agency - Danielle MacDougall, Cait Ford, Hannah Loshak, & Robin Feartherstone
2:10 - 2:20	Revisiting the One-on-One: Building Sustainable Knowledge Synthesis Support - Angélique Roy & Courtney Svab
2:20 - 2:30	Bringing Archives into the Special Library: The CDA-AMC Experience - Caitlyn Ford, Robyn Butcher, Amanda Hodgson, Emina Jasarevic & Madeline Hunter
2:30 - 2:40	How Can Libraries Support for Health Innovation, Entrepreneurship, and Commercialization - Jeff Mason
2:40 – 2:50	Using Google Scholar to track citations – Nan Bai
2:50 - 2:55	2026 OVHLA PD Award Recipient & Membership Drive Prize
2:55 - 3:00	Wrap up – Nan Bai

Presentation abstracts

Reusable by Design: Improving Efficiency in Systematic Review Support

Sandra McKeown, Health Sciences Librarian, Queen's University

Presenter biography:

Sandra McKeown is a Health Sciences Librarian at Queen's University in Kingston, Ontario. She led the development of a formalized knowledge synthesis library service at Queen's that continues to evolve and has presented on various systematic review topics at local and international conferences. Sandra advocates for high quality synthesis methods and reporting in her role at Queen's, which is also reflected in her research and publications: https://orcid.org/0000-0002-2728-6702

Abstract:

This presentation will introduce attendees to an open access module series that introduces reviewers to stages of the systematic review process. The modules and their content can be distributed, remixed, and adapted in any medium or format for noncommercial purposes.

Leveraging Microsoft Teams, Lists and Forms to Create a Centralized and Semi-Automated Knowledge Synthesis Intake

Sarah Visintini, Berkman Librarian, University of Ottawa Heart Institute; Lindsey Sikora, Head of Research Support in Health Sciences, Medicine, Science, Technology, Engineering and Mathematics (HMSTEM), University of Ottawa Library

Abstract:

Inspired by Emily Jones and Rebecca Carlson (UNC Chapel Hill)'s award winning presentation at CHLA 2025 on using Microsoft Power Automate for systematic review data collection, Lindsey and Sarah set out to try and replicate their process. The goal: develop a knowledge synthesis intake form that would automatically populate our centralized waitlist, and notify library team members as they were added. The process: well, it got a bit complicated.

Modernizing EndNote Support Services at Canada's Drug Agency

Danielle MacDougall, Research Information Specialist, CDA-AMC; Cait Ford, Acting Manager, Research Information Services, CDA-AMC; Hannah Loshak, Research Information Specialist, CDA-AMC; Robin Feartherstone, Acting Director, Research Information Services, CDA-AMC.

Presenter biographies:

Danielle MacDougall is a Research Information Specialist with Canada's Drug Agency (CDA-AMC). Her research interests include Endnote, AI, and equity.

Abstract:

A program description of how Research Information Services modernizing Endnote services at CDA-AMC.

Revisiting the One-on-One: Building Sustainable Knowledge Synthesis Support

Angélique Roy & Courtney Svab, Health Sciences Librarians, Queen's University

Presenter biography:

Angélique Roy is a Health Sciences Librarian at the Queen's University Library and the liaison librarian for Life Sciences and Biochemistry, and Bachelor of Health Sciences programs. Her research and practice interests include using artificial intelligence tools in systematic reviews and

library services, and wellness practices for students and librarians alike. She holds a Master of Information from the University of Toronto and a Master's in Art History from Queen's.

Courtney Svab is a Health Sciences Librarian at the Queen's University Library, providing liaison services to the Health Professions Education and Health Quality programs. She is interested in improving services for students and helping them become confident in their research abilities.

Abstract:

As requests for systematic and scoping review support continue to grow at our academic health sciences library, it became clear that a purely one-on-one consultation model was no longer sustainable. To address this, we developed a five-part workshop series in 2025 that was designed to build researcher skills, optimize librarian expertise and time, and create clearer service boundaries all the while maintaining high-quality support. In this session, we will briefly walk through how the series was developed, including decisions around content, format, delivery modes, and supporting learning materials. We will share what participation has looked like so far, along with early feedback and lessons learned about peer learning, capacity building, and sustainability. This presentation will focus on sharing our results and lessons learned, and hearing feedback from others who are adapting systematic review support to meet growing demand with limited resources.

Bringing Archives into the Special Library: The CDA-AMC Experience

Cait Ford, Actng Manger, Research Information Services, CDA-AMC; Robyn Butcher, Research Information Specialist, CDA-AMC; Amanda Hodgson, Manager; Research Infomation Services, CDA-AMC Emina Jasarevic, Research Information Technician, CDA-AMC; Madeline Hunter, Research Information Services Intern, CDA-AMC.

Presenter biographies:

Cait Ford is an acting manager within Research Information Services at Canada's Drug Agenc (CDA-AMC). Her interests and professional development activities include grey literature and knowledge synthesis methods, diverse collections, and instutional repositories. She holds a Master's in Library and Information Sciences (MLIS) from The University of Western Ontario.

Abstract:

A program description of how Research Information Services built an archive of CDA-AMC's reports for internal use within the existing library catalogue.

How Can Libraries Support for Health Innovation, Entrepreneurship, and Commercialization

Jeff Mason, Health Sciences Librarian: Innovation and Entrepreneurship, McMaster University

Abstract:

A growing body of literature demonstrates a role for libraries to support innovation, entrepreneurship, and commercialization activities at their institutions and in the broader start-up community. Despite multi-trillion-dollar global health care markets, there are few examples of how medical libraries can help advance organizational priorities focused on translating research and clinical innovations into viable health care products and services. This presentation aims to explore the landscape of medical library support for innovation, entrepreneurship, and commercialization and begin a conversation about how medical library workers can collaborate with students, faculty, staff, and other affiliated users they support to become an integral part of the innovation community.

Using Google Scholar to track citations

Nan Bai, Specialist, Knowledge Management, CDA-AMC

Presenter biographies:

Nan Bai is a knowledge management specialist at the Canadian Medical Association (CMA). She provides database management and research services to support of the CMA's strategic plan. She is the President of the Ottawa Valley Health Library Association.

Abstract:

The Canadian Medical Association (CMA) conducts the National Physician Health Survey (NPHS) every four years to advance research on physician wellness in Canada and internationally. To help better understand the reach and impact of this work, CMA librarians explored the use of Google Scholar to track citations of the NPHS. We will share our experience with this pilot project and offer some reflections on Google Scholar's usefulness and limitations for citation tracking.